

E-01345A-14-0113

ARIZONA CORPORATION COMM



0000153323

UTILITY COMPLAINT FORM

Investigator: Tom Davis

2014 MAY 12 A 9:48

Priority: Respond Within Five Days

Opinion No. 2014 - 116088

DOCKET CONTROL

Date: 5/7/2014

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

First:

Last:

Complaint By: Judy

Novak

Account Name:

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Sedona

CBR:

State: AZ Zip: 86336

is: Home

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Nature of Complaint:

From: Util-PublicComment
Sent: Monday, May 05, 2014 6:00 PM
To: Util-PublicComment
Subject: Public Comment

Name: Judy Novak

Date: 05/05/2014

Arizona Corporation Commission

DOCKETED

MAY 12 2014

DOCKETED BY

[Signature]

CityStateZip: Prscott, AZ 86303

Cell: None

Docket: Smart Meter

DocketNo: E-01345A-14-0113

Utility: APS (Arizona Public Service)

Position: Con

Email:

Comments: The day before my Smart Meter was installed I found a door hanger on my front door, nothing else. All it said is that APS would be out in the next few days to change out my meter - nothing else. I was not told what a smart meter is, the dangers of this meter, nothing! When they installed it I IMMEDIATELY started getting headaches which I never ever get. I started researching my smart meter and found that hundreds of other people have also had this problem. I contacted APS to have this meter removed from my house for the above stated reason. My mother died of brain cancer and I have no doubt that it was caused from the utility pole transformer that she was close to for several years. I am totally against having a Smart Meter and want to keep the older meter that is now on my home. As for APS charging for home readings, there are several more favorable options to this problem. (1) Have a once a year reading; (2) have a Equal Pay plan where the electric bill from the year before is broken down into twelve months and that is the amount you pay every month. There are even more options available to APS but all they are interested in is making money, more money, on this Smart Meter thing. STOP APS FROM CHARGING CUSTOMERS WHO WANT TO PROTECT THEIR HEALTH!!!

ARIZONA CORPORATION COMMISSION
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End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

5/9/14: Entered for the record and docketed. CLOSED

End of Comments

Date Completed: 5/9/2014

Opinion No. 2014 - 116088
